



## **Happy Campers Utility Outage Protocol**

### Electrical Outage

If the power is out when the opener arrives at the center:

- Immediately notify the Center Director
- Teachers will text parents that the power is out, but stay at the school
- Children will not be accepted
- If power is on by 9:00am, we will open like a normal day. If power does not on by 9:00am we will close for the day

### Electrical Outage Mid-Day

- If the power goes out in the middle of the day, teachers will text their parents a heads up, that if the power is not restored within two hours, children will have to be picked up.
- If the power is restored within the two hour timeframe, we continue our normal day. If power is still out at the two hour mark, parents will be texted that they need to pick up children within a certain timeframe – usually no longer than 30 minutes

### Water Outage

- Parents are text and given a heads up that the center does not have water.
- If water is out over one hour, children must be picked up.
- Parents are given a timeframe in which to pick up children - usually no longer than 30 minutes

This policy may be changed at any time due to the many circumstances that can present themselves during a situation such as a power outage. These policies are put in place for the safety of teachers and families.